

**REPORT FOR: HEALTH AND SOCIAL  
CARE SCRUTINY SUB-  
COMMITTEE**

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<b>Date:</b>	29 June 2011
<b>Subject:</b>	North West London Hospitals NHS Trust Quality Account
<b>Responsible Officer:</b>	Alex Dewsnap, Divisional Director Partnership Development and Performance
<b>Scrutiny Lead Member area:</b>	Councillor Ann Gate Policy Lead Member - Health and Social Care  Councillor Vina Mithani Performance Lead Member - Health and Social Care
<b>Exempt:</b>	No
<b>Enclosures:</b>	North West London Hospitals NHS Trust Quality Account  Health and Social Care Scrutiny Leads response

## **Section 1 – Summary and Recommendations**

All healthcare providers are legally required to publish an annual Quality Account and to provide key stakeholders including the local authority OSC with an opportunity to comment on the Quality Account. The Quality Account is a statement relating to the services provided by the Trust and the key priorities for the year ahead.

**Recommendations:**

Councillors are recommended to:

- I. Consider and note the NWLH Quality Account and the response developed by the Health and Social Care lead members.

## **Section 2 – Report**

### **Background**

The Department of Health guidance on Quality Accounts states that the “primary purpose of Quality Accounts is to encourage boards and leaders of healthcare organisation’s to assess quality across all of the healthcare services they offer, and encourage them to engage with the wider processes of continuous quality improvement. Provider’s are asked to consider three aspects of quality- patient experience, safety and clinical effectiveness. Relevant health overview and scrutiny committees are given an opportunity to comment on the Quality Account of local NHS providers, using the following areas as guidance (although the committee is not restricted to make comments about these issues):

- Does the provider’s priorities match those of the public
- Has the provider omitted any major issues
- Has the provider demonstrate that they have involved patients and the public in the production of the Quality Account
- Any other comments relating to issues the OSC is involved in locally

*(Quality Accounts: A guide for Overview and Scrutiny Committees, Department of Health, March 2011)*

The response to the Quality Account enclosed has been developed by the Health and Social Care lead members in order to meet the publication deadline of the NWLH Quality Account.

### **Financial Implications**

There are no financial implications associated with this report.

### **Performance Issues**

There are no specific performance issues associated with this report.

### **Environmental Impact**

There are no specific environmental implications associated with this report.

### **Risk Management Implications**

There are no specific risk management implications associated with this report.

### **Corporate Priorities**

The council has a priority to ‘improve the support for vulnerable people’ and ‘build stronger communities’, the content of this report is relevant to both these priorities and the need to safeguard the interests of residents.

### **Section 3 - Statutory Officer Clearance**

Not required for this report.

### **Section 4 - Contact Details and Background Papers**

Contact: Fola Irikefe, Scrutiny Officer, 0208 420 9389

**Background Papers:** North West London Hospitals NHS Trust Quality Account  
Health and Social Care Scrutiny Leads Member response